

## Tool, Tips and Workflows

# CD Key Information

LP360



Support

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Revision 1.0



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Information about the latest LP360 software version, links to the Installation and Update guides, registration history and maintenance dates can be obtained using the CD key information for both new and current customers.

Current customers may directly access this information in three different ways: within LP360 for Windows®, LP360 for ArcGIS® or by using the LP360 License Administrator. A user can check for updates from any machine running a licensed version of LP360 by opening the LP360 License Administrator program and selecting the “Check for Software Updates” button on the License Tab. Doing so will open the web based Software Update Information Page within the default internet browser.

The Software Update Information Page provides information about the CD key which is currently registered on the specific machine. This web page includes maintenance information (Figure 1), information about the software version currently installed (Figure 2), a link to download the authorization file for the last registered machine (or server in the case of a floating license) in the Registration History (Figure 3), Software Installer Options, links to the Installation and Update Guides and Release Notes (Figure 4), CD Key Information (Figure 5) and Registration History (Figure 6).

### Status

For CDKey **0F040001-90030502-A6F3ABE3-AB6A2AB4**, software maintenance (software upgrades and technical support) is valid through 11/5/2013. Thank you!

Figure 1 - Maintenance Information

You are running version 2013.1.2.0 of LP360. Software is up-to-date, but it seems you are running a recent version that is not the latest released version or latest experimental version.

Figure 2 - Software Version

Registration of this key occurred on 10/2/2012 8:46:58 AM.

If upgrading your computer to version 2011.1 of LP360 from an older version, you will need a new authorization file.

[Download new authorization file now...](#)

*Please note:* This authorization file will only work on the latest registered machine, i.e. it is for upgrades of the same machine. Also note that for floating license installations, the license server and all clients must be upgraded to version 2011.1 at the same time.

Figure 3 - Authorization File

- LP360 Basic Edition
- LP360 Standard Edition
- LP360 sUAS Edition
- LP360 Advanced Edition
- ArcGIS
- Windows
- GeoCue

Software Install Choices

Update Type	Version	Installer	Install Documentation	Release Notes
Latest release	2012.1.22.0	<a href="#">LP360 for ArcGIS Installer (Includes LP360 32-bit)</a>	<a href="#">LP360 Installation Guide,</a>	<a href="#">Version 2012.1.22.0 release notes</a>
		<a href="#">LP360 64-bit Installer (Excludes ArcGIS Extension)</a>	<a href="#">LP360 Update Guide</a>	
Latest experimental	2012.2.17.0	<a href="#">LP360 for ArcGIS Installer (Includes LP360 32-bit)</a>	<a href="#">LP360 Installation Guide,</a>	<a href="#">Version 2012.2.17.0 release notes</a>
		<a href="#">LP360 64-bit Installer (Excludes ArcGIS Extension)</a>	<a href="#">LP360 Update Guide</a>	

Figure 4 - Software Install Choices and Installation and Update Guides

CDKey Information

Customer ID	9500
Customer Name	QCoherent
CDKey	0F040001-90030502-A6F3ABE3-AB6A2AB4
Product	License Server (LP360)
Level	Standard
Type	Timed
Number of Users	4
Number of Days	400
Maintenance Good Through	11/5/2013
Eligible for Support and Upgrades	Yes ( <b>Your current version is up to date</b> )

Figure 5 - CD Key Information

Registration History

Computer	Time	First Name	Last Name	Department	Phone	Email	Operating System
NANCYPC	3/6/2012	Nancy	Graham	-	-	ngraham@geocue.com	Windows 7

Figure 6 - Registration History

In addition to the LP360 License Administrator, a current user can also check for updates from directly within LP360 for Windows® or LP360 for ArcGIS®.

- To access the Software Update Information Page within LP360 for Windows ® select Help ◇ Check for Updates (Figure 7).
- To access the Software Update Information Page within LP360 for ArcGIS® use the main LP360 toolbar and select the LP360 ◇ Check for LP360 Updates (Figure 8).

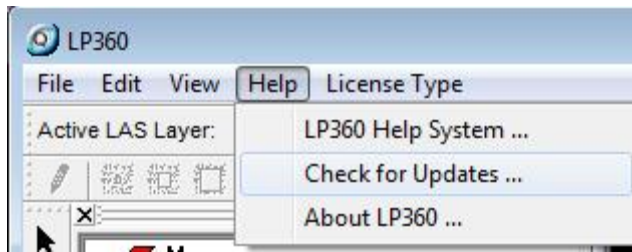


Figure 7 - Check for Updates from LP360 Standalone

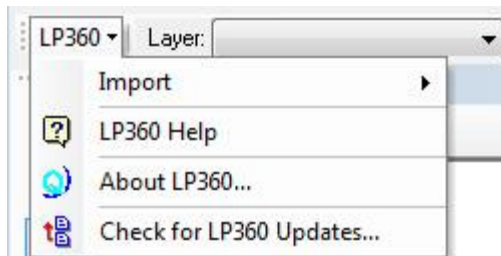


Figure 8 - Check for Updates from LP360 for ArcGIS

If the user is checking the status from a machine that is not the LP360 License Server machine then the web page that is displayed will indicate that “registration of this key occurred on xx/xx/20xx, however this update request is not coming from the registered machine. So, please note that the authorization file you obtain from the link below is for the license server, not a client of the license server.”

For a new customer, who does not currently have LP360 installed on a machine, or for a user who needs to re-install the program due to a hardware failure this can be done by checking the status of a CD key directly from the internet. To get to the website go to <http://www.LP360.com/support> and select the “CD Key Validation” option found on the left side (Figure 9). Enter your CD key on the subsequent page. Once the CD key has been validated it will take the user to the Software Update Information Page. All the information in Figures 1 -6 will be available on this page with the exception of the Software Version, which is not available when checking CD information directly from the website.

## Training & Support

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*Figure 9 - CD Key Validation web based*